A Patient and Community Relationship-Based Approach to HIV Intensive Medical Case Management

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65,000 Voices
Alaska Health System

Facts
- 239 Federally Recognized Tribes (Villages)
- Over 60 Villages in the Southcentral/Anchorage Service Unit
- Alaska Native Health Board: Statewide health advocate voice
- Alaska Native Tribal Health Consortium: Statewide specialty and tertiary health care services; Regionalists seated on board as governance

Regional Native Corporations and Health Centers
- Arctic Slope Regional Corp.
- Bering Straits Regional Corp.
- NANA Regional Corp.
- Yukon-Kuskokwim Delta Regional Hospital
- Chief Andrew Isaac Health Center
- Doyon Ltd.
- Calista Corp.
- CRl Southcentral Foundation
- Sealaska Corp.
- Southcentral Alaska Regional Health Consortium
- Alaska Inc.
- Native Village of Taslak Clinic
- The Akak Corp.
- Oldoskiak Wellness Center
- Bristol Bay Native Corp.
- Kuskokwim Hospital
- Konig Inc.
- Kuskokwim Area Native Association Medical Clinic
- Chugach Alaska Corp.
- Denali Yei Wellness Center

Key
- Southcentral Foundation Clinics
- Southcentral Foundation/Anchorage Service Unit
- Regional Health-Hub
Vision
A Native Community that enjoys physical, mental, emotional and spiritual wellness

Mission
Working together with the Native Community to achieve wellness through health and related services
Goals

Shared Responsibility
Commitment to Quality
Family Wellness
Customer-Ownership
Leadership Principles

Operate from the strength of Alaska Native cultures and traditions of leadership.

Own the gap to align and achieve the mission and vision.

Uplift an environment of trust that encourages buy-in, systematic growth and change.

Nurture ownership of responsible, calculated risk taking.

Elevate and grow the skills of future generations to drive initiatives and improvements.

Hear and listen to personal life stories in order to be transparent and accountable.

Embrace people in by creating a safe environment where spiritual, ethical and personal beliefs are honored.

Endeavor for the future by learning from the past, giving away credit and celebrating achievements.

Practice and encourage self-improvement believing there is good in every person.
Operational Principles

- Relationships between customer-owner, family and provider must be fostered and supported
- Emphasis on wellness of the whole person, family and community (physical, mental, emotional and spiritual wellness)
- Locations convenient for customer-owners with minimal stops to get all their needs addressed
- Access optimized and waiting times limited
- Together with the customer-owner as an active partner
- Intentional whole-system design to maximize coordination and minimize duplication
- Outcome and process measures continuously evaluated and improved
- Not complicated but simple and easy to use
- Services financially sustainable and viable
- Hub of the system is the family
- Interests of customer-owners drive the system to determine what we do and how we do it
- Population-Based systems and services
- Services and systems build on the strengths of Alaska Native cultures
Core Concepts

Work together in relationship to learn and grow

Encourage understanding

Listen with an open mind

Laugh and enjoy humor throughout the day

Notice the dignity and value of ourselves and others

Engage others with compassion

Hare our stories and our hearts

Trive to honor and respect ourselves and others
Human Immunodeficiency Virus (HIV)
HIV Case Manager

- Intensive Case Management
- Partners with community
- Communication with Customer-Owner
Intensive Case Management

Safety

Support

Psych-Social Support
‡ Includes all cases who lived in Alaska (AK) during 2018 (n=679). Cases with unknown residence and no activity in the surveillance system for ten or more years were excluded (n=20).

* Received at least one CD4/Viral Load between Jan. 1 and Dec. 31, 2018.

+ Viral Load ≤200 copies/mL.
In the U.S., 1.2 million people are living with HIV, of these:

- **Engaged in Care**: 49% (U.S. CDC Data 2014), 95% (SCF Results 2019)
- **Prescribed ART**
  - 40% (U.S. CDC Data 2016), 98% (SCF Results 2019)
- **Virally Suppressed**: 53% (U.S. CDC Data 2014), 90% (SCF Results 2019)
Population and Background

As of December 31, 2018 (n=699)
- 374 (54%) ever had a diagnosis of AIDS
- 271 (39%) were White
- 199 (29%) were Alaska Native/American Indian
- 98 (14%) were Black
- 465 (66%) had an initial diagnosis in Alaska
- 311 (67%) of those were living in Anchorage/Mat-Su at the time of diagnosis

Highlights, Newly Diagnosed HIV Cases 2018 (n=22)
- 8 (36%) were Alaska Native/American Indian
- 7 (32%) were White
- 4 (14%) were multi-race

State of Alaska, Section of Epidemiology – March 2019
Communication with Customer-Owner

- Access to HIV Case Manager’s personal cell phone number
- Same day access and appointments available
- Community Case Manager assistance
Alaska Native Tribal Health System

Alaska Native Tribal Health Consortium is the primary recipient of HRSA Ryan White Part C Early Intervention
SCF is the Sub–Award Recipient of HRSA Ryan White Part C Early Intervention
HIV Case Manager is a satellite position that works throughout the whole Anchorage Service Unit
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<tr>
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<th>ANHC Statistics for 2019</th>
<th>SCF Statistics for 2019</th>
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<tbody>
<tr>
<td>158 HIV pts</td>
<td>96% 151 engaged in care</td>
<td>95% 132 engaged in care</td>
</tr>
<tr>
<td>156 on HAART</td>
<td>99%</td>
<td>98% 136 on HAART</td>
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<tr>
<td>149 virally suppressed</td>
<td>94%</td>
<td>90% 125 virally suppressed</td>
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Community Partnerships

Bean’s Cafe

Alaska Psychiatric Institute

Brother Francis Shelter
Community Partnerships
Technology That Assists

VICTIMS HAVE THE RIGHT TO KNOW

Welcome to VINE, an online portal to VINE, America's number one victim notification network. VINE has been providing victims and concerned citizens with the power of information for decades, allowing them the freedom to have the peace of mind they deserve. VINE can be accessed 24 hours a day, seven days a week, to provide them with vital information. The VINE service provides information on case status, custody status, and other case-related information.

VINE tracks cases, and you may also sign up through your participating site, or call 1-800-VINE-4ME.
Technology That Assists
Early detection and treatment prevents permanent damage to the immune system.
Life span extended to near normal with early diagnosis and treatment.
New infections prevented by controlling viral load with Anti-retroviral Therapy (ART).
Protecting yourself and your partner(s).
Advancements in Care

- HIV treatment and prevention have advanced dramatically.
- All persons with HIV should be offered ART early, regardless of CD4 count.
- A person living with HIV who takes ART is expected to live a near-normal lifespan.
- Individuals with HIV who take ART and keep a suppressed (undetectable) viral load do not transmit HIV to others.
- Pre-exposure prophylaxis (PrEP) is a powerful but underutilized HIV prevention tool.
Ending the HIV Epidemic: A Plan for America

**GOAL:**

HHS will work with each community to establish local teams on the ground to tailor and implement strategies to:

- **Diagnose** all people with HIV as early as possible.
- **Treat** people with HIV rapidly and effectively to reach sustained viral suppression.
- **Prevent** new HIV transmissions by using proven interventions, including pre-exposure prophylaxis (PrEP) and syringe services programs (SSPs).
- **Respond** quickly to potential HIV outbreaks to get needed prevention and treatment services to people who need them.

75% reduction in new HIV infections in 5 years and at least 90% reduction in 10 years.
Thank You!

- Qaγaasakung: Aleut
- Mahsi': Gwich’in Athabascan
- Quyanaa: Alutiiq
- Igamsiqanaghalek: Siberian Yupik
- Háw'aa: Haida
- Quyanaq: Inupiaq
- AwA'ahdah: Eyak
- T'oyaxsm: Tsimshian
- Gunalchééesh: Tlingit
- Tsìn'aen: Ahtna Athabascan
- Chin’an: Dena’ina Athabascan