A Patient and Community Relationship-Based Approach to HIV Intensive Medical Case Management

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Alaska Health System

Facts
- 239 Federally Recognized Tribes (Villages)
- Over 60 Villages in the Southcentral/Anchorage Service Unit
- Alaska Native Health Board: Statewide health advocate voice
- Alaska Native Tribal Health Consortium: Statewide specialty and tertiary health care services Regional boards on board as governance

Regional Native Corporations and Health Centers

- Arctic Slope Regional Corp.
  - Saukumshuk Tribal Health Center
  - Nana Regional Corp.
  - Maniitsoq Health Center
  - Bering Straits Native Corp.
  - Norton Sound Health Center
  - Doyon Ltd.
  - Chief Andrew Isaac Health Center
  - Calista Corp.
  - Yukon-Kuskokwim Delta Regional Hospital
  - CRI
  - Southcentral Foundation
  - sockeye Corp.
  - Southeast Alaska Regional Health Consortium
  - Afognak Corp.
  - Native Village of Takuas Clinic
  - The Nale Corp.
  - Onsukutla Wellness Center
  - Bristol Bay Native Corp.
  - Kuskokwim Health Center
  - Knox Inc.
  - Kuskokwim Area Native Association Medical Clinic
  - Chuquich Alaska Corp.
  - Dena Yo' Wellness Center

Key
- Southcentral Foundation Clinics
- Southcentral Foundation/Anchorage Service Unit
- Regional Health-Hub
Vision
A Native Community that enjoys physical, mental, emotional and spiritual wellness

Mission
Working together with the Native Community to achieve wellness through health and related services
Goals

Shared Responsibility
Commitment to Quality
Family Wellness
Customer-Ownership
Leadership Principles

Operate from the strength of Alaska Native cultures and traditions of leadership.

Stand in the gap to align and achieve the mission and vision.

Nurture an environment of trust that encourages buy-in, systematic growth and change.

Encourage ownership of responsible, calculated risk taking.

Expect and grow the skills of future generations to drive initiatives and improvements.

Hear and listen to personal life stories in order to be transparent and accountable.

Empower people in by creating a safe environment where spiritual, ethical and personal beliefs are honored.

Improve for the future by learning from the past, giving away credit and celebrating achievements.

Practice and encourage self-improvement believing there is good in every person.
Operational Principles

Relationships between customer-owner, family and provider must be fostered and supported.

Emphasis on wellness of the whole person, family and community (physical, mental, emotional, and spiritual wellness).

Locations convenient for customer-owners with minimal stops to get all their needs addressed.

Access optimized and waiting times limited.

Together with the customer-owner as an active partner.

Intentional whole-system design to maximize coordination and minimize duplication.

Outcome and process measures continuously evaluated and improved.

Not complicated but simple and easy to use.

Services financially sustainable and viable.

Hub of the system is the family.

Interests of customer-owners drive the system to determine what we do and how we do it.

Population-Based systems and services.

Services and systems build on the strengths of Alaska Native cultures.
Work together in relationship to learn and grow

Encourage understanding

Listen with an open mind

Laugh and enjoy humor throughout the day

Notice the dignity and value of ourselves and others

Engage others with compassion

Hare our stories and our hearts

Trive to honor and respect ourselves and others
Human Immunodeficiency Virus (HIV)
HIV Case Manager

- Intensive Case Management
- Partners with community
- Communication with Customer-Owner
Intensive Case Management

Safety

Support

Psych-Social Support
‡ Includes all cases who lived in Alaska (AK) during 2018 (n=679). Cases with unknown residence and no activity in the surveillance system for ten or more years were excluded (n=20).
* Received at least one CD4/Viral Load between Jan. 1 and Dec. 31, 2018.
+ Viral Load ≤ 200 copies/mL.
In the U.S., 1.2 million people are living with HIV, of these:

- Engaged in Care: SCF Results (2019) 95%, U.S. CDC Data (2014) 49%, U.S. CDC Data (2016) 40%
- Prescribed ART*: SCF Results (2019) 98%, U.S. CDC Data (2014) 53%
- Virally Suppressed: SCF Results (2019) 90%
Population and Background
Population and Background

As of December 31, 2018 (n=699)
- 374 (54%) ever had a diagnosis of AIDS
- 271 (39%) were White
- 199 (29%) were Alaska Native/American Indian
- 98 (14%) were Black
- 465 (66%) had an initial diagnosis in Alaska
- 311 (67%) of those were living in Anchorage/Mat-Su at the time of diagnosis

Highlights, Newly Diagnosed HIV Cases 2018 (n=22)
- 8 (36%) were Alaska Native/American Indian
- 7 (32%) were White
- 4 (14%) were multi-race
Communication with Customer-Owner

Access to HIV Case Manager's personal cell phone number

Same day access and appointments available

Community Case Manager assistance
Alaska Native Tribal Health System

- Alaska Native Tribal Health Consortium is the primary recipient of HRSA Ryan White Part C Early Intervention
- SCF is the Sub-Award Recipient of HRSA Ryan White Part C Early Intervention
- HIV Case Manager is a satellite position that works throughout the whole Anchorage Service Unit
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<thead>
<tr>
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<th>ANHC Statistics for 2019</th>
<th>SCF Statistics for 2019</th>
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<tbody>
<tr>
<td>HIV pts</td>
<td>158</td>
<td>139</td>
</tr>
<tr>
<td>Engaged in care</td>
<td>151 (96%)</td>
<td>132 (95%)</td>
</tr>
<tr>
<td>On HAART</td>
<td>156 (99%)</td>
<td>136 (98%)</td>
</tr>
<tr>
<td>Virally suppressed</td>
<td>149 (94%)</td>
<td>125 (90%)</td>
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Community Partnerships

Bean’s Cafe

Alaska Psychiatric Institute

Brother Francis Shelter
Community Partnerships

- Department of Corrections
- ALASKA AIDS ASSISTANCE ASSOCIATION
- The Web
- Alaska Division of Public Health
Technology That Assists

Welcome to VNI Link, an online portal to VNI, America's number one victim notification network. VNI has been providing victims and counseling centers with the power of information for decades, allowing these individuals to have the same access to information that law enforcement and judicial systems have. VNI Link can be accessed 24 hours a day, seven days a week, to provide the most reliable information for custody status changes and critical case information.

The VNI service provides information by phone, email, TTY, and text message where available. You may also sign up through your participating store, or county's toll-free number.

See how the power of VNI can work for you:

VNI Training Resources | National Victim Resources
Technology That Assists
Early detection and treatment prevents permanent damage to the immune system
Life span extended to near normal with early diagnosis and treatment
New infections prevented by controlling viral load with Anti-retroviral Therapy (ART)
Protecting yourself and your partner(s)
HIV treatment and prevention have advanced dramatically. All persons with HIV should be offered ART early, regardless of CD4 count. A person living with HIV who takes ART is expected to live a near-normal lifespan. Individuals with HIV who take ART and keep a suppressed (undetectable) viral load do not transmit HIV to others. Pre-exposure prophylaxis (PrEP) is a powerful but underutilized HIV prevention tool.
Ending the HIV Epidemic: A Plan for America

**GOAL:**

- **Diagnose** all people with HIV as early as possible.
- **Treat** people with HIV rapidly and effectively to reach sustained viral suppression.
- **Prevent** new HIV transmissions by using proven interventions, including pre-exposure prophylaxis (PrEP) and syringe services programs (SSPs).
- **Respond** quickly to potential HIV outbreaks to get needed prevention and treatment services to people who need them.

HHS will work with each community to establish local teams on the ground to tailor and implement strategies to:

- **75% reduction in new HIV infections** in 5 years and at least **90% reduction in 10 years.**
Thank You!

Qa̰gaasakung
Aleut

Mahsi'
Gwich’in Athabascan

Quyanaa
Alutiiq

Igamsiqanaghalek
Siberian Yupik

AwA'ahdah
Eyak

Háw'aa
Haida

Quyana
Yup’ik

T’oyaxsm
Tsimshian

Gunalchééesh
Tlingit

Tsin'aen
Ahtna Athabascan

Chin’an
Dena’ina Athabascan